RESORTSUITE INTERFACE

SynXis

ResortSuite

Interface Functionality

SynXis is a worldwide leader in the Global Distribution Service and Internet Marketing sectors. Sabre Hospitality Solutions provides the SynXis Central Reservation System, which links to travel agent websites exposing client hotels to the world.

There are two main ways ResortSuite customers use the SynXis interface:

1. Using SynXis as a channel manager and ResortSuite WEB as the direct booking engine

ResortSuite interface links the inventory from the property directly to the SynXis online CRS.

i. Guests find the hotel listing on an OTA and book directly though the OTA (via SynXis channel manager interface) or

ii. Guests find the hotel listing on the OTA, visit the property's website, and book using the property's online booking engine (ResortSuite WEB) where they can book their room and other amenities offered by the property, bypassing any commissions payable to the OTA (or SynXis).

2. Using SynXis as a channel manager and booking engine for hotel rooms only

ResortSuite interface links inventory from the property directly to the SynXis online CRS. Guests find the hotel listing on an OTA, visit the property's website, and book their room only through a SynXis web booking engine interface. Other amenities are then booked through another website/booking engine or manually with the property.

Interface Example

Interface Benefits

- Easily post rooms to the leading OTAs, expanding your property's reach

- Centralizes control of reservations from multiple OTAs

- Receive room updates in near real-time (within 5 minutes)

- Built in revenue management controls

Information Transferred

From ResortSuite to SynXis

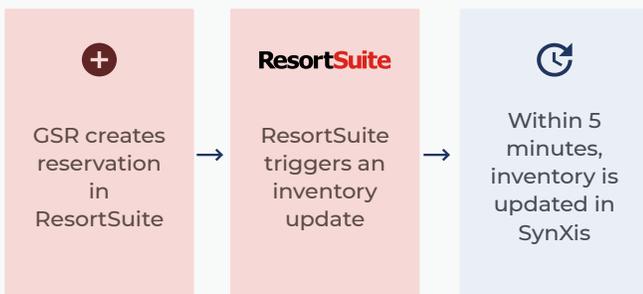Room inventory

Rates

Yielded Rates

Stay Controls

From SynXis to ResortSuite

Reservations created, modified
or deleted on the OTA

Creation of Guest Profile information
including notes

Modification of Guest Profile information
(if enabled)

4Res credit card token
(if using with 4Res by Shift4)

GSR creates reservation in ResortSuite	→	ResortSuite triggers an inventory update	→	Within 5 minutes, inventory is updated in SynXis

Customer creates reservation in SynXis	→	Customer reservation info is entered into ResortSuite in real time	→	Online Inventory updated automatically

Software Requirements

Mandatory

ResortSuite 6.7.00 or higher

SynXis Account

Web Services

Optional

Shift4 account if using 4Res to take credit card information

Hardware Requirements

The SynXis interface is installed on a public facing server which has access to the internet. It is typically added to the Web Server with an SSL certificate which is deployed in a DMZ where traffic to and from the server can be controlled. The following components are required for SynXis.

Server Hardware:

WEB SERVER	MINIMUM	RECOMMENDED
Processor-CPU	Dual Core 2.4 GHz	Quad Core 3.0GHz
Memory-RAM	4 GB	8 GB
Hard Disk	2x250GB	2x250GB
Video	XGA min 1024x768	XGA min 1024x768
Network Card	1 GB	1 GB
Operating System	Windows 2016\2019 Server Standard 64-Bit	Windows 2016\2019 Sever Standard 64-Bit
File System	NTFS	NTFS
RAID	1	1

Also Required:

- Apache Tomcat
- USoft Rules Service
- ResortSuite Oracle client application
- Windows operating system

Need More Info?

Contact your ResortSuite sales professional for full specifications on the hardware requirements.